### Occupational Safety and Health Administration (OSHA) Courses

- Airborne and Droplet Disease Transmission
- Allergic Reaction to Gloves
- Bloodborne Pathogens (BBP) The Basics
- Bloodborne Pathogens (BBP) *(Update 2016)*
- Confined Spaces
- D.O.T. Hazardous Materials Transportation Regulations
- Ergonomics and Injury
- Ergonomics for Dental Offices
- Fire Safety and Fire Extinguisher Types and Uses*
- Hand Hygiene*
- Hazardous Communication and Chemical Safety (HAZCOM) GHS Standard*
- Hazardous Waste
- Handling and Cleanup for First Responders
- Hazardous Pharmaceutical Waste Handling
- Infection Control *(Update 2016)*
- Lock-out/Tag-out
- Personal Protective Equipment (PPE)*
- Preventing Slips, Trips, Falls, and Work Clutter
- Radiation Orientation and Safety Work Practices
- Tuberculosis, Hepatitis, HIV (AIDS) Awareness and Prevention
- Waste Classification Regulations

### Health Insurance Portability and Accountability Act (HIPAA) Courses

- Health Insurance Portability and Accountability Act (HIPAA) for Supervisors
- Health Insurance Portability and Accountability Act (HIPAA)*
- HIPAA for Pharmacy Staff
- HIPAA for Social Media and Compliance
- Texas House Bill 300

### Health & Human Services Courses

- Advance Directives
- Health Insurance Portability and Accountability Act (HIPAA) for Supervisors
- Health Insurance Portability and Accountability Act (HIPAA)*
- HIPAA for Social Media and Compliance
- Identifying and Reporting Neglect and Abuse
- Identifying Child Abuse and Neglect
- Identifying Elder Abuse and Neglect
- Informed Consent
- Patient Rights
- Protecting Human Subjects
- Understanding Ebola
- Understanding and Working with Diversity
- Understanding and Working with Diversity (for Managers)
- Victims of Domestic Violence

### Employment Courses

- Affordable Care Act
- Alcohol and Substance Abuse in the Workplace
- Employee Health and Wellness
- Equal Employment Opportunity for Supervisors and Managers
- Financial Basics for all Employees
- Grievance and Complaint Procedures & Internal Dispute Resolution
- Improve Customer Service One Transaction at a Time
- Understanding and Working with Diversity
- Understanding and Working with Diversity (for Managers)
- Unlawful Harassment 2015
- Unlawful Harassment 2015 (for Managers)
- Workplace Violence and Intervention

### General Safety Courses

- Disaster Preparedness
- Emergency Medical and Treatment Act (EMTALA)
- Ergonomics and Injury
- Ergonomics for Dental Offices
- Flu Vaccination for Healthcare Employees
- General Safety Orientation
- Preventing Slips, Trips, Falls, and Work Clutter

*courses available in Spanish*
# Skill Building Courses
- Coaching After Mistakes
- Customer Service Training for Medical Collections
- Exceptional Customer Service
- Financial Basics for all Employees
- Giving Employee Feedback
- How to Quantify and Improve Employee Attitudes and Performance
- Identity Theft Prevention
- Improve the Feedback You Give Others
- Management Basics
- Phone Etiquette
- Support Employee Development
- Support Your Team for Performance

# WIC Required Training
- Substance Use: Alcohol & Drug Abuse Training
- Equality For All: Civil Rights Training
- National Voter Registration Act (NVRA)
- Code of Conduct Training

# Dental Specific Courses
- Conscious Sedation
- Nitrous Oxide in the Dental
- Ergonomics for Dental Offices

# Industry Specific Courses
- Cold Sterilization
- Guidelines in Good Clinical Laboratory Practice
- Nursing Facility Compliance
- Mental Health Medications
- Healthcare Emergency Codes
- Hospice and End of Life Care
- Phlebotomy
- Malignant Hyperthermia
- Medical Equipment Safety
- Recognizing Bio Safety Levels
- Pseudoephedrine

# State Specific Courses
- Arizona Medical Marijuana Law
- California Minor Sensitive Services
- New York Surprise Law
- Texas House Bill 300

# Medicare | Medicaid Financial Courses
- Corporate Compliance
- Deficit Reduction Act/False Claims Act/Employee Protection Act
- Federal Anti-Kickback Regulations
- Medicare Fraud, Waste, & Abuse (2016 Update)
- Medicare Parts C and D Fraud, Waste, and Abuse
- Starks Laws and Anti-Kickback

# Examples of Custom Courses
- Bestcare Bariatric Patient Lift Training Video
- Reprocessing Olympus GI endoscopes, 140/160/180 series Training Video
- Medivator: DSD 201 Training Video
- Model of Care
- TrueResult Blood Glucose Meter Training
- Phillips Heartstart XL AEDefibrillator Training

*Courses available in Spanish*